Owner's Manual

Automatic Standby Generator

Home Standby Model
8 kW to 20 kW

⚠️ DANGER!

⚠️ NOT INTENDED FOR USE IN CRITICAL LIFE SUPPORT APPLICATIONS.
⚠️ ONLY QUALIFIED ELECTRICIANS OR CONTRACTORS SHOULD ATTEMPT INSTALLATION.
⚠️ DEADLY EXHAUST FUMES! OUTDOOR INSTALLATION ONLY!

Reference all appropriate documentation.
This manual should remain with the unit.
Use this page to record important information about your generator set.

Record the information found on your unit data label on this page. For the location of the unit data label, see Section 2 General Information. The unit has a label plate affixed to the inside partition, to the left of the control panel console as shown in Figures 2-1, 2-2, and 2-3. For directions on how to open the top lid and remove the front panel, see Section 3 Operation. The Unit Identification label provides the following information:

- Model Number
- Serial Number
- Control Panel Part Number
- Voltage Rating of the unit
- Maximum Current Rating of the unit (AMPS)

When contacting an Authorized Service Dealer about parts and service, always supply the complete model number and serial number of the unit.

Operation and Maintenance: Proper maintenance and care of the generator ensures a minimum number of problems and keeps operating expenses at a minimum. It is the operator’s responsibility to perform all safety checks, to make sure that all maintenance for safe operation is performed promptly, and to have the equipment checked periodically by an Authorized Service Dealer. Normal maintenance, service and replacement of parts are the responsibility of the owner/operator and, as such, are not considered defects in materials or workmanship within the terms of the warranty. Individual operating habits and usage may contribute to the need for additional maintenance or service.

When the generator requires servicing or repairs, contact an Authorized Service Dealer for assistance. Authorized service technicians are factory-trained and are capable of handling all service needs.

To find your Local AUTHORIZED SERVICE DEALER

![Authorized Service Dealer Location](image)

To locate the nearest AUTHORIZED SERVICE DEALER, please call this number:

1-800-333-1322

or, visit the dealer locator at:

www.generac.com/Service/DealerLocator/

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**WARNING!**

California Proposition 65

Engine exhaust and some of its constituents are known to the state of California to cause cancer, birth defects, and other reproductive harm.

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**WARNING!**

California Proposition 65

This product contains or emits chemicals known to the state of California to cause cancer, birth defects, and other reproductive harm.
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Also included is Spanish, French Canadian and Portuguese.
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Section 1  Safety

INTRODUCTION: Thank you for purchasing this compact, high performance, air-cooled, engine-driven stationary automatic standby generator set. Every effort was made to make sure that the information and instructions in this manual were both accurate and current at the time the manual was written. However, the manufacturer reserves the right to change, alter or otherwise improve this product or manual at any time without prior notice.

This generator is designed to automatically supply electrical power to operate critical loads during a utility power failure. This unit is factory installed in an all-weather metal enclosure and is intended exclusively for outdoor installation. This generator will operate using either vapor withdrawn liquid propane (LP) or natural gas (NG).

NOTE: When properly sized, this generator is suitable for supplying typical residential loads such as Induction Motors (sump pumps, refrigerators, air conditioners, furnaces, etc.), Electronic Components (computer, monitor, TV, etc.), Lighting Loads and Microwaves.

READ THIS MANUAL THOROUGHLY: The operator is responsible for proper and safe use of this equipment. The manufacturer strongly recommends that the operator read and thoroughly understand the instructions and contents of this owner’s manual before attempting to use the equipment. If any portion of this publication is not understood, contact the nearest Authorized Service Dealer for starting, operating and servicing procedures.

SAVE THESE INSTRUCTIONS: The manufacturer suggests that this manual and the rules for safe operation be copied and posted near the unit’s installation site. Safety should be stressed to all operators and potential operators of this equipment.

SAFETY: Throughout this manual, and on tags and decals affixed to the unit, DANGER, WARNING, CAUTION and NOTE blocks are used to alert personnel to special instructions about a particular operation, function or service that may be hazardous if performed incorrectly or carelessly. Observe them carefully. Their definitions are as follows:

⚠️ DANGER!
INDICATES A HAZARDOUS SITUATION OR ACTION WHICH, IF NOT AVOIDED, WILL RESULT IN DEATH OR SERIOUS INJURY.

⚠️ WARNING!
Indicates a hazardous situation or action which, if not avoided, could result in death or serious injury.

⚠️ CAUTION!
Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTE: Notes contain additional information important to an operation or procedure.

Four commonly used safety symbols accompany the DANGER, WARNING and CAUTION blocks. The type of information each indicates is as follows:

⚠️ This symbol points out important Safety Information that, if not followed, could endanger personal safety and/or property of others.

⚠️ This symbol points out a potential Explosion Hazard.

⚠️ This symbol points out a potential Fire Hazard.

⚠️ This symbol points out a potential Electrical Shock Hazard.

These “Safety Alerts” cannot eliminate the hazards that they signal. Strict compliance with these special instructions, plus common sense are major accident prevention measures.
1.1 — General Safety

Study these safety rules carefully before operating or servicing this equipment. Become familiar with this Owner’s Manual and with the unit. The generator can operate safely, efficiently and reliably only if it is properly installed, operated and maintained. Many accidents are caused by failing to follow simple and fundamental rules or precautions.

The manufacturer cannot anticipate every possible circumstance that might involve a hazard. The warnings in this manual, and on tags and decals affixed to the unit are, therefore, not all-inclusive. If using a procedure, work method or operating technique the manufacturer does not specifically recommend, ensure that it is safe for personnel. Also make sure the procedure, work method or operating technique utilized does not render the generator unsafe.

⚠️ DANGER! ⚠️

Despite the safe design of this generator, operating this equipment imprudently, neglecting its maintenance or being careless can cause possible injury or death. Permit only responsible and capable persons to install, operate and maintain this equipment.

⚠️ Potentially lethal voltages are generated by these machines. Ensure steps are taken to make the machine safe before attempting to work on the generator.

⚠️ Parts of the generator are rotating and/or hot during operation. Exercise care near a running generator.

⚠️ The installation of this generator must always comply with applicable codes, standards, laws and regulations.

⚠️ A running generator gives off DEADLY carbon monoxide, an odorless, colorless, poisonous gas. Breathing carbon monoxide can cause dizziness, throbbing temples, nausea, muscular twitching, headache, vomiting, weakness, sleepiness, inability to think clearly, fainting, unconsciousness or even death.

⚠️ CAUTION! ⚠️

The control panel for this unit is intended to be operated by qualified service personnel only.

1.2 — General Safety Hazards

- For safety reasons, this equipment should only be installed, serviced and repaired by a Service Dealer or other competent, qualified electrician or installation technician who is familiar with applicable codes, standards, regulations and product Installation Manual guidelines. The operator also must comply with all such codes, standards, regulations and product Installation Manual guidelines.
- The engine exhaust fumes contain carbon monoxide, which can be DEADLY. This dangerous gas, if breathed in sufficient concentrations, can cause unconsciousness or even death. DO NOT alter or add to the exhaust system or do anything that might render the system unsafe or in noncompliance with applicable codes and standards.
- Install a carbon monoxide alarm indoors, according to manufacturer’s instructions/recommendations.
- Adequate, unobstructed flow of cooling and ventilating air is critical for correct generator operation. Do not alter the installation or permit even partial blockage of ventilation provisions, as this can seriously affect safe operation of the generator. The generator MUST be installed and operated outdoors only.
- Keep hands, feet, clothing, etc. away from drive belts, fans, and other moving or hot parts. Never remove any drive belt or fan guard while the unit is operating.
- When working on this equipment, remain alert at all times. Never work on the equipment when physically or mentally fatigued.
- Inspect the generator regularly, and contact the nearest Dealer for parts needing repair or replacement.
- Before performing any maintenance on the generator, remove the control panel fuse and disconnect the Negative (—) battery cable to prevent accidental startup. When disconnecting battery cables always remove the NEGATIVE (NEG or “—”) cable first, then remove the POSITIVE (POS, or “+”) cable. When reconnecting the cables, connect the POSITIVE cable first, and the NEGATIVE cable last.
- Never use the generator or any of its parts as a step. Stepping on the unit can stress and break parts, and may result in dangerous operating conditions from leaking exhaust gases, fuel leakage, oil leakage, etc.
1.3 — Exhaust Hazards

- Generator engine exhaust contains DEADLY carbon monoxide, an odorless, colorless, poisonous gas. Breathing carbon monoxide can cause dizziness, throbbing temples, nausea, muscular twitching, headache, vomiting, weakness, sleepiness, inability to think clearly, fainting, unconsciousness or even death. If any carbon monoxide poisoning symptom is experienced, move into fresh air and immediately seek medical attention.
- This generator is designed for OUTDOOR installation ONLY. Never operate the generator inside any garage or other enclosed space.

1.4 — Electrical Hazards

- All generators covered by this manual produce dangerous electrical voltages that can cause fatal electrical shock. Utility power delivers extremely high and dangerous voltages to the transfer switch, as does the standby generator when it is in operation. Avoid contact with bare wires, terminals, connections, etc. while the unit is running. Ensure all appropriate covers, guards and barriers are in place, secured and/or locked before operating the generator. If work must be done around an operating unit, stand on an insulated, dry surface to reduce potential shock hazard.
- Do not handle any kind of electrical device while standing in water, while barefoot, or while hands or feet are wet. DANGEROUS ELECTRICAL SHOCK MAY RESULT.
- This is an Automatic Standby Generator, the generator may crank and start at any time when utility is lost. When this occurs, load circuits are transferred to the STANDBY (generator) power source. To prevent injury, before working on this generator (for inspection, service or maintenance), always put the generator into the OFF mode and remove the 7.5 Amp fuse from the generator control panel.
- In case of accident caused by electric shock, immediately shut down the source of electrical power. If this is not possible, attempt to free the victim from the live conductor. AVOID DIRECT CONTACT WITH THE VICTIM. Use a nonconducting implement, such as a dry rope or board, to free the victim from the live conductor. If the victim is unconscious, apply first aid and get immediate medical help.
- Never wear jewelry when working on this equipment. Jewelry can conduct electricity resulting in electric shock, or may get caught in moving components resulting in injury.

1.5 — Fire Hazards

- For fire safety, the generator must be installed and maintained properly. Installation MUST always comply with applicable codes, standards, laws, regulations and product Installation Manual guidelines. Adhere strictly to local, state, and national electrical and building codes. Comply with regulations the Occupational Safety and Health Administration (OSHA) has established. Also, ensure that the generator is installed in accordance with the manufacturer’s instructions and recommendations. Following proper installation, do nothing that might alter a safe installation and render the unit in noncompliance with the aforementioned codes, standards, laws and regulations.
- Keep a fire extinguisher near the generator at all times. Extinguishers rated “ABC” by the National Fire Protection Association are appropriate for use on the standby generator. Keep the extinguisher properly charged and be familiar with its use. Consult the local fire department with any questions pertaining to fire extinguishers.

1.6 — Explosion Hazards

- Do not smoke around the generator. Wipe up any fuel or oil spills immediately. Ensure that no combustible materials are left in the generator compartment, or on or near the generator as FIRE or EXPLOSION may result. Keep the area surrounding the generator clean and free from debris.
- Gaseous fluids such as natural gas and liquid propane (LP) gas are extremely EXPLOSIVE. Install the fuel supply system according to applicable fuel-gas codes. Before placing the home standby electric system into service, fuel system lines must be properly purged and leak tested according to applicable code. After installation, inspect the fuel system periodically for leaks. No leakage can be permitted.
If this generator is used to power electrical load circuits normally powered by a utility power source, it is required by code to install a transfer switch. The transfer switch must effectively isolate the electrical system from the utility distribution system when the generator is operating (NEC 702). Failure to isolate an electrical system by such means will result in damage to the generator and also may result in injury or death to utility power workers due to backfeed of electrical energy.
Section 2 General Information

2.1 — The Generator

Figure 2-1: GH-410 Engine 8kW Unit

Figure 2-2: GH-530 Engine 11kW Unit
2.2 — Protection Systems

The generator may have to run for long periods of time with no operator present to monitor the engine/generator conditions. Therefore, the generator is equipped with a number of systems to automatically shut down the unit to protect it against potentially damaging conditions. Some of these systems are as follows:

- Low Oil Pressure Sensor
- High Temperature Sensor
- Overcrank Sensor
- Overspeed Sensor
- RPM Sensor
- Under-frequency Sensor
- Undervoltage Sensor
- Overvoltage Sensor
- Internal Failure Sensor
- Low Battery Voltage Alarm

The control panel contains a display which alerts the operator when a fault condition occurs. The above list is not all inclusive. For more information about alarms and control panel operation, see Section 3 Operation.

Figure 2-3: GT-990/GT-999 Engines, 13-20kW Unit
2.3 — Emission Information

The U.S. Environmental Protection Agency (EPA) requires that this generator comply with exhaust emission standards. This generator is certified to meet the applicable EPA emission levels, and is certified for use as a stationary engine for standby power generation. Any other use may be a violation of federal and/or local laws. To ensure that the engine complies with the applicable emission standards for the duration of the engine’s life, it is important to follow the maintenance specifications in the Section 4 Maintenance. This generator is certified to operate on Liquid Propane Vapor fuel or pipeline Natural Gas.

For generators 13kW and greater, the Emission Control System code is EM (Engine Modification). The Emission Control System on this generator consists of the following components:

- Air Induction System
  - Intake Pipe / Manifold
  - Air Cleaner
- Fuel Metering System
  - Carburetor / Mixer Assembly
  - Fuel Regulator
- Ignition System
  - Spark Plug
  - Ignition Module
- Exhaust System
  - Exhaust Manifold
  - Muffler
  - Catalyst (11kW generator only)
2.4 — Specifications

2.4.1 — Generator

<table>
<thead>
<tr>
<th>Model</th>
<th>8kW</th>
<th>11kW</th>
<th>13kW</th>
<th>14kW</th>
<th>15kW</th>
<th>16kW</th>
<th>17kW</th>
<th>20kW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rated Voltage</td>
<td>240</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rated Maximum Load Current (Amps) at 240 Volts (LP)*</td>
<td>33.3</td>
<td>45.8</td>
<td>54.2</td>
<td>58.3</td>
<td>62.5</td>
<td>66.6</td>
<td>70.8</td>
<td>83.3</td>
</tr>
<tr>
<td>Main Circuit Breaker</td>
<td>35 Amp</td>
<td>50 Amp</td>
<td>55 Amp</td>
<td>60 Amp</td>
<td>60 Amp</td>
<td>65 Amp</td>
<td>65 Amp</td>
<td>100 Amp</td>
</tr>
<tr>
<td>Phase</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rated AC Frequency</td>
<td>120 Hz</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Battery Requirement</td>
<td></td>
<td>Group 26R, 12 Volts and 525 CCA Minimum (Generac Part No. 0H3421S)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weight (unit only in lbs./kilos)</td>
<td>360/163.3</td>
<td>407/184.6</td>
<td>435/197.3</td>
<td>435/197.3</td>
<td>471/213.6</td>
<td>471/213.6</td>
<td>Steel - 471/213.6</td>
<td>Aluminum - 437/198.2</td>
</tr>
<tr>
<td>Enclosure</td>
<td>Steel</td>
<td>Steel</td>
<td>Steel</td>
<td>Steel</td>
<td>Steel</td>
<td>Steel</td>
<td>Steel/Aluminum</td>
<td>Aluminum</td>
</tr>
<tr>
<td>Normal Operating Range</td>
<td>This unit is tested in accordance to UL 2200 standards with an operating temperature of -20º F (-29º C) to 122º F (50º C). For areas where temperatures fall below 32º F (0º C) a cold weather kit and synthetic oil is required. When operated above 77º F (25º C) there may be a decrease in engine power. Please reference the engine specifications section.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

These generators are rated in accordance with UL 2200, Safety Standard for Stationary Engine Generator Assemblies, and CSA-C22.2 No. 100-04 Standard for Motors and Generators.

* Natural Gas ratings will depend on specific fuel Btu/joules content. Typical derates are between 10-20% off the LP gas rating.

** Circuits to be moved must be protected by same size breaker. For example, a 15 amp circuit in the main panel must be a 15 amp circuit in the transfer switch.

2.4.2 — Engine

<table>
<thead>
<tr>
<th>Model</th>
<th>8kW</th>
<th>11kW</th>
<th>13/14/15/16/17kW</th>
<th>20kW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Engine</td>
<td>GH-410</td>
<td>GT-530</td>
<td>GT-990</td>
<td>GT-999</td>
</tr>
<tr>
<td>Number of Cylinders</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Displacement</td>
<td>410cc</td>
<td>530cc</td>
<td>992cc</td>
<td>999cc</td>
</tr>
<tr>
<td>Cylinder Block</td>
<td></td>
<td></td>
<td>Aluminum w/ Cast Iron Sleeve</td>
<td></td>
</tr>
<tr>
<td>Recommended Spark Plug</td>
<td>RC14YC</td>
<td>BPR6HS</td>
<td>RC14YC</td>
<td>RC12YC</td>
</tr>
<tr>
<td>Spark Plug Gap</td>
<td>0.76mm (0.030&quot;)</td>
<td>0.76mm (0.030&quot;)</td>
<td>1.02mm (0.040&quot;)</td>
<td>0.76mm (0.030&quot;)</td>
</tr>
<tr>
<td>Starter</td>
<td>12 VDC</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oil Capacity Including Filter</td>
<td>Approx. 1.5 Qts./1.4L</td>
<td>Approx. 1.7 Qts./1.6L</td>
<td>Approx. 1.9 Qts./1.8L</td>
<td>Approx. 1.9 Qts./1.8L</td>
</tr>
<tr>
<td>Recommended Oil Filter</td>
<td>Part #070185E</td>
<td>Part #0E9371A</td>
<td>Part #0E9371A</td>
<td>Part #0J8478</td>
</tr>
<tr>
<td>Recommended Air Filter</td>
<td>Part #0E9371A</td>
<td>Part #0E9371A</td>
<td>Part #0J8478</td>
<td>Part #0J8478</td>
</tr>
</tbody>
</table>

Engine power is subject to and limited by such factors as fuel Btu/joules content, ambient temperature and altitude. Engine power decreases about 3.5 percent for each 1,000 feet (304.8 meters) above sea level, and also will decrease about 1 percent for each 6º C (10º F) above 15º C (59º F) ambient temperature.

The specification sheet for your generator was included in the documentation provided with the unit at the time of purchase. For additional copies, consult your local Authorized Service Dealer for your specific generator model.
2.4.3 — Fuel Requirements
The engine has been fitted with a dual fuel carburetion system. The unit will run on natural gas or LP gas (vapor), but it has been factory set to run on natural gas. The fuel system will be configured for the available fuel source during installation.

Recommended fuels should have a btu content of at least 1,000 Btus per cubic foot (37.26 megajoules per cubic meter) for natural gas, or at least 2,500 Btus per cubic foot (93.15 megajoules per cubic meter) for LP gas (vapor).

NOTE: If converting to LP gas from natural gas, a minimum LP tank size of 250 gallons (946 liters) is recommended. See the Installation Manual for complete procedures and details.

⚠️ DANGER! ⚠️

Gaseous fuels such as natural gas and liquid propane gas are highly explosive. Even the slightest spark can ignite such fuels and cause an explosion. No leakage of fuel is permitted. Natural gas, which is lighter than air, tends to collect in high areas. LP gas is heavier than air and tends to settle in low areas.

2.4.4 — Battery Requirements
Group 26R, 12V, minimum 525CCA (Generac Part No. 0H3421S).

For proper battery maintenance procedures, see Section 4 Maintenance.

2.4.5 — Battery Charger
The battery charger is integrated into the control panel module in all models. It operates as a “Smart Charger” which ensures output charging levels are safe and continuously optimized to promote maximum battery life.

2.4.6 — Engine Oil Requirements
For proper oil viscosity, see chart in Figure 4-1: Recommended Oil Based on Temperature.

2.5 — Accessories
There are performance enhancing accessories available for air-cooled generators.

<table>
<thead>
<tr>
<th>Accessory</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cold Weather Kit</td>
<td>Required in areas where temperatures fall below 32º F (0º C).</td>
</tr>
<tr>
<td>Scheduled Maintenance Kit</td>
<td>Includes all pieces necessary to perform maintenance on the generator along with oil recommendations.</td>
</tr>
<tr>
<td>Auxiliary Transfer Switch</td>
<td>Enables any of the transfer switches to completely lock out one large electrical load by tying into its control system.</td>
</tr>
<tr>
<td>Lockout</td>
<td></td>
</tr>
<tr>
<td>Fascia Skirt Wrap</td>
<td>Standard on all 20kW units. It is available for all other current production air-cooled units. It snaps together to provide a smoothing, contoured look as well as rodent/insect protection.</td>
</tr>
<tr>
<td>Mobile Link™</td>
<td>Provides a personalized web portal that displays the generator’s status, maintenance schedule, event history and much more. This portal is accessible via computer, tablet or smart phone. Sends emails and/or text notifications the moment there is any change in the generator’s status. Notification settings can be customized to what type of alert is sent and how often. For more information, visit <a href="http://www.standbystatus.com">www.standbystatus.com</a>.</td>
</tr>
<tr>
<td>Touch-Up Paint Kit</td>
<td>Very important to maintain the look and integrity of the generator enclosure. This kit includes touch-up paint and instructions.</td>
</tr>
</tbody>
</table>

Contact a Dealer for additional information on accessories.
This page intentionally left blank.
Section 3  Operation

3.1 — Control Panel Interface

The control panel on this unit is intended to only be operated by qualified service personnel.

⚠️

The Control panel interface is located under the lid of the enclosure. Before attempting to lift the lid of the enclosure, verify that both left and right side locks are unlocked. To remove the front cover, lift the cover straight up to disengage the side hooks, then tilt and lift it away from the unit. When closing the unit, ensure that both left and right side locks are securely locked. See Figure 3-1.

⚠️

The enclosed keys provided with this unit are for service personnel usage only.

⚠️

Figure 3-1: Generator With Lid Open/Side Lock Location

⚠️ WARNING!

Set to AUTO, the engine may crank and start at any time without warning. Such automatic starting occurs when utility power source voltage drops below a preset level or during the normal exercise cycle. To prevent possible injury that might be caused by such sudden starts, always set to OFF and remove the fuses before working on or around the generator or transfer switch. Then, place a “DO NOT OPERATE” tag on the generator panel and on the transfer switch.

⚠️

NOTE: The generator is to be run with all appropriate panels in place, including during troubleshooting by a technician.
3.2 — Using the Auto/Off/Manual Buttons

<table>
<thead>
<tr>
<th>Button</th>
<th>Description of Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto</td>
<td>Selecting this button activates fully automatic system operation. It also allows the unit to automatically start and exercise the engine every seven days with the setting of the exercise timer (see the Setting the Exercise Timer section).</td>
</tr>
<tr>
<td>Off</td>
<td>This button shuts down the engine and also prevents automatic operation of the unit.</td>
</tr>
<tr>
<td>Manual</td>
<td>This button will crank and start the generator. Transfer to standby power will not occur unless there is a utility failure.</td>
</tr>
</tbody>
</table>

NOTE: Damage caused by mis-wiring of the interconnect wires is not warrantable.

3.3 — Interface Menu Displays

The LCD display:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HOME page</td>
<td>The default page which will be displayed if no buttons are pressed for 60 seconds. This page normally shows the current Status message and the current date and time. The highest priority active Alarm/Warning will be automatically posted on this page as well as flashing the backlight when such a condition is detected. In the case of multiple Alarms/Warnings, only the first message will be displayed. To clear an Alarm or Warning, press the OFF button and then press the ENTER key.</td>
</tr>
<tr>
<td>Display Backlight</td>
<td>Normally off. If the operator presses any button, the backlight will automatically light and remain on for 30 seconds.</td>
</tr>
<tr>
<td>MAIN MENU page</td>
<td>Allows the operator to navigate to all other pages or sub-menus by using the Arrows and Enter buttons. This page can be accessed at any time with several presses of the dedicated Escape button. Each press of the Escape button takes the operator to the previous menu until the MAIN MENU displays. This page contains information for: History; Status; Edit; Debug.</td>
</tr>
</tbody>
</table>

3.3.1— Menu System Navigation

To get to the MENU, use the “Escape” button from any page. It may require pressing it many times before getting to the MENU page. Navigate to the desired menu by using the ↑/↓ buttons. When the desired menu is displayed and flashing, press the “Enter” button. See Figure 3-3.
2013 EVOLUTION/SYNC2.0 HSB MENU MAP

Battery Condition
"Good" "Inspect Battery" or "Check Battery"

Running Manual
Running-Utility Lost
Running-Remote Start
Running-2 Wire Start
Running-Exercise
Switched Off
Stopped-Auto
Stopped-Alarm

Battery Condition
"Good" "Inspect Battery" or "Check Battery"

Warning Message(s)
"Low Battery"
"Exercise Set Error"
"FIRMWARE ERROR-9"
"Fuel Pressure"
"Battery Problem"
"Charger Warning"
"Charger Missing AC"
"Overload Warning"
"Overload Cool Down"
"SEEPROM ABUSE"
"USB Warning"
"Download Failure"

Alarm Message(s)
"High Engine Temp.
"Low Oil Pressure"
"Overcrank"
"1800 RPM Service"
"Uninspected"
"Internal Fail"
"FIRMWARE ERROR-7"
"WIRING ERROR"
"Over Voltage"
"Under Voltage"
"Overload Remove Load"
"Low Volts Remove Load"
"Stepper Over Current"
"Fuse Problem"

Example:
Inspect Battery 200 RnHr or 12/27/13
and
Next Maintenance 200 RnHr or 12/27/13

Language
English
Spanish
French
Portuguese

Fuel Selection
NG or LP

Quiet Test Mode
YES or NO

Firmware Update
Press Enter
Insert USB

Possible Message(s)
"Corrupted File"
"Inspected File File Not Found"
"Unsupported Device"
"Current V XXXX"
"USB: V XXXX"
"Are You Sure?"
"YES or NO"

Select "Yes" then Press "Enter" to continue or Press "ESCAPE" to escape out of updating.

During update process the Blue "Manual" light flashes, then the Green "Auto" light flashes. Sequence does this twice. When update is complete the unit returns to Install Wizard menu.

When the controller powers up the very first screen displays the version number for a few seconds.

When update is complete remove Thumb Drive, then follow the Install Wizard Menu.

Running Manual
Running-Utility Lost
Running-Remote Start
Running-2 Wire Start
Running-Exercise
Switched Off
Stopped-Auto
Stopped-Alarm

Firmware Update
Press Enter
Insert USB

Possible Message(s)
"Corrupted File"
"Inspected File File Not Found"
"Unsupported Device"
"Current V XXXX"
"USB: V XXXX"
"Are You Sure?"
"YES or NO"

Select "Yes" then Press "Enter" to continue or Press "ESCAPE" to escape out of updating.

During update process the Blue "Manual" light flashes, then the Green "Auto" light flashes. Sequence does this twice. When update is complete the unit returns to Install Wizard menu.

When the controller powers up the very first screen displays the version number for a few seconds.

When update is complete remove Thumb Drive, then follow the Install Wizard Menu.

Running Manual
Running-Utility Lost
Running-Remote Start
Running-2 Wire Start
Running-Exercise
Switched Off
Stopped-Auto
Stopped-Alarm

Firmware Update
Press Enter
Insert USB

Possible Message(s)
"Corrupted File"
"Inspected File File Not Found"
"Unsupported Device"
"Current V XXXX"
"USB: V XXXX"
"Are You Sure?"
"YES or NO"

Select "Yes" then Press "Enter" to continue or Press "ESCAPE" to escape out of updating.

During update process the Blue "Manual" light flashes, then the Green "Auto" light flashes. Sequence does this twice. When update is complete the unit returns to Install Wizard menu.

When the controller powers up the very first screen displays the version number for a few seconds.

When update is complete remove Thumb Drive, then follow the Install Wizard Menu.
3.4 — Automatic Transfer Operation

To select automatic operation:

1. Make sure the transfer switch main contacts are set to their UTILITY position (loads connected to the utility power source).
2. Be sure that normal UTILITY power source voltage is available to transfer switch terminal lugs N1 and N2.
3. Press the AUTO button on the Control Panel Interface.
4. Set the Main Circuit Breaker (Generator Disconnect) to its ON (Closed) position.

With these steps complete, the generator will start automatically when utility source voltage drops below a preset level. After the unit starts, loads are transferred to the standby power source.

3.4.1 — Automatic Sequence of Operation

3.4.1.1 — Utility Failure

With the generator set to AUTO, when the utility fails (below 65% of nominal) a 10 second (optionally programmable) line interrupt delay time is started. If the utility is still gone when the timer expires, the engine will crank and start. Once started, a 5 second engine warm-up timer will be initiated. When the warm-up time expires, the controller will transfer the load to the generator. If the utility power is restored (above 75% nominal) at any time from the initiation of the engine start until the generator is ready to accept load (5 second warm-up time has not elapsed), the controller will complete the start cycle and run the generator through its normal cool down cycle, however, the load will remain on the utility source.

3.4.1.2 — Cranking

The system will control the cyclic cranking as follows:

- 8kW unit - 5 cranking cycles as follows: 15 second crank, seven (7) second rest, followed by four (4) additional cycles of seven (7) second cranks followed by seven (7) second rests.
- 11 -20kW units - 5 cranking cycles as follows: 16 second crank, seven (7) second rest, 16 second crank, seven (7) second rest, followed by three (3) additional cycles of seven (7) second cranks followed by seven (7) second rests.

3.4.1.3 — Load Transfer

The transfer of load when the generator is running is dependent upon the operating mode:

<table>
<thead>
<tr>
<th>Operating Mode</th>
<th>Transfer Behavior</th>
</tr>
</thead>
</table>
| MANUAL         | • Will not transfer to generator if utility is present.  
                  • Will transfer to generator if utility fails (below 65% of nominal for 10 consecutive seconds).  
                  • Will transfer back when utility returns for 15 consecutive seconds. The engine will continue to run until removed from the MANUAL mode. |
| AUTO           | • Will start and run if utility fails for 10 consecutive seconds (factory default).  
                  • Will start a 5 second engine warm-up timer.  
                  • Will not transfer if utility subsequently returns.  
                  • Will transfer to generator if utility is not present.  
                  • Will transfer back to utility once utility returns (above 75% of nominal) for 15 seconds.  
                  • Will not transfer back to utility unless utility returns. The generator will shut down if the OFF button is pressed or a shutdown alarm is present.  
                  • Once utility power is returned, the generator will shut down after 1 minute cool-down time. |
| EXERCISE       | • Will not exercise if generator is already running in either AUTO or MANUAL mode.  
                  • During exercise, the controller will only transfer if utility fails during exercise for 10 seconds, and will switch to AUTO. |
3.5 — Turning the Generator Off When Operating Under Load

NOTE: Important! To turn the generator off during prolonged utility outages to perform maintenance or conserve fuel, follow these simple, but important steps:

To turn the generator OFF (while running in AUTO and online):
1. Turn OFF (or OPEN) the main Utility disconnect.
2. Turn OFF (or OPEN) the Main Line Circuit Breaker (MLCB) on the generator.
3. Turn the generator OFF.

To turn the generator back ON:
1. Put the generator back into AUTO and allow to start and warm-up for a few minutes.
2. Turn ON (or CLOSE) the MLCB on the generator.

The system will now be operating in its automatic mode. The main utility disconnect can be turned ON (or CLOSED), but to shut the unit off, this complete process must be repeated.

3.6 — Manual Transfer Operation

⚠️ DANGER! ⚠️

DO NOT attempt to activate the transfer switch manually until all power voltage supplies to the switch have been completely turned off. Failure to turn off all power voltage supplies may result in extremely hazardous and possibly fatal electrical shock.

Prior to automatic operation, manually exercise the transfer switch to verify that there is no interference with proper operation of the mechanism. Manual operation of the transfer switch is required if electronic operation should fail.

3.6.1— Transfer to Generator Power Source

1. Press the Control Panel OFF button.
2. Set the Main Circuit Breaker (Generator Disconnect) to its OFF (OPEN) position.
3. Turn off the utility power supply to the transfer switch using the means provided (such as a utility main line circuit breaker).
4. Use the manual transfer handle inside the transfer switch to move the main contacts to their STANDBY positions (loads connected to the standby power source).
5. To crank and start the engine, press the Control Panel MANUAL button.
6. Allow the engine to stabilize and warm up for a few minutes.
7. Set the Main Circuit Breaker (Generator Disconnect) to its ON (CLOSED) position. The standby power source now powers the loads.

Figure 3-4: Manual Transfer Switch Operation
3.6.2— Transfer Back to Utility Power Source

When utility power has been restored, transfer back to utility source and shut down the generator. To manually transfer back to utility power and shut down the generator:

1. Set the Main Circuit Breaker (Generator Disconnect) to its OFF (OPEN) position.
2. Allow the engine to run for 2 minutes at no-load to stabilize the internal temperatures.
3. Press the Control Panel OFF button. The engine should shut down.
4. Ensure that utility power supply to the transfer switch is turned off.
5. Use the manual transfer handle inside the transfer switch to move the main contacts back to their UTILITY positions (loads connected to the utility power source).
6. Turn on the utility power supply to the transfer switch using the means provided.
7. Press the Control Panel AUTO button.

3.7 — Side Compartment

Local codes may require this compartment to be locked. A hasp is provided so the owner/operator can secure the compartment with his or her own padlock. Check local codes for side compartment locking requirements.

3.7.1— Main Circuit Breaker (Generator Disconnect)

This is a 2-pole breaker rated according to relevant specifications.

3.7.2— LED Indicator Lights

- Green LED “Ready” light is on when utility is present and the Control Panel button is in the AUTO position. This also indicates when the generator is running.
- Red LED “Alarm” light is on when the generator is OFF or a fault is detected and means contact your authorized servicing dealer.
- Yellow LED “Maintenance” light. Note: Yellow LED may be on at the same time as either the Red or Green LEDs.
3.7.3— 120V GFCI Outlet/15 Amp Breaker (17 & 20 kW Only)

All units are equipped with an external 15 amp, 120 volt GFCI convenience outlet located in the top corner of the compartment.

When the generator is running, in the absence of utility power, this outlet may also be used to power items outside the home such as lights or power tools. This outlet may also be used when utility power is present by running the generator in manual mode.

This outlet does not provide power if the generator is not running. Do not use this outlet when the generator is in Exercise mode. This outlet is protected by a 15 amp circuit breaker in the side compartment.

3.8 — Alarm Response Procedures

The generator is protected by a series of sensors that will detect an Alarm/Warning condition and alert the owner/operator of the condition via the Control Panel display. When certain alarm conditions are detected, the generator will shut down.

Alarm/Warning conditions can include (this is not a complete list):

- Low Oil Pressure
- High Engine Temperature
- Low Battery
- Under-voltage
- Exercise Set Error

**NOTE:** Unless properly trained to clear and correct Warning and Alarm conditions, contact the nearest Authorized dealer or Trained Technician.

3.9 — Battery Charger

**NOTE:** The battery charger is integrated into the control module in all models.

The battery charger operates as a “Smart Charger” that ensures:

- Output is continually optimized to promote maximum battery life.
- Charging levels are safe.

**NOTE:** A warning is displayed on the LCD when the battery needs service.

3.10 — Setting the Exercise Timer

This generator is equipped with an exercise timer. Once it is set, the generator will start and exercise every seven days, on the day of the week and at the time of day specified. During this exercise period, the unit runs for approximately 12 minutes and then shuts down. Transfer of loads to the generator output does not occur during the exercise cycle unless utility power is lost.

The exercise settings can be changed at any time via the "EDIT" menu.

If the 12 volt battery is disconnected or the fuse removed, the Installation Wizard will operate upon power restoration. The only difference is the display will only prompt the customer for the current Time and Date.

The exerciser will only work in the AUTO mode and will not work unless this procedure is performed. The current date/time will need to be reset every time the 12 volt battery is disconnected and then reconnected, and/or when the fuse is removed.
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Section 4  

Maintenance

NOTE: Proper maintenance and proper and safe operation is crucial to the life of the generator. Genuine Generac parts MUST be used to ensure warranty coverage.

NOTE: Since most maintenance alerts will occur at the same time (most have two year intervals), only one will appear on the Control Panel display at any one time. Once the first alert is cleared, the next active alert will be displayed.

⚠️ All service to this generator must be performed by a qualified service person only.

4.1 — Performing Scheduled Maintenance

It is important to perform Maintenance as specified in the Service Schedule for proper generator operation and to ensure that the generator complies with the applicable emission standards for the duration of its useful life. Service and repairs may be performed by any qualified service person or repair shop. Additionally, emissions critical maintenance must be performed as scheduled in order for the Emissions Warranty to be valid. Emissions critical maintenance consists of servicing the air filter and spark plugs in accordance with the Service Schedule. The controller will prompt for Schedule A or Schedule B maintenance to be performed. Schedule A maintenance consists of the oil, oil filter and tune-up. Schedule B maintenance includes the oil, oil filter, tune-up, air cleaner, spark plug(s) and valve clearance.

4.2 — Service Schedule

ATTENTION: All service work must be performed by a qualified service person only.

<table>
<thead>
<tr>
<th>System Component</th>
<th>Procedure</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuel lines and connections*</td>
<td>X</td>
<td>M</td>
</tr>
<tr>
<td><strong>Lubrication</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oil level</td>
<td>X</td>
<td>M or 24 hours of continuous operation</td>
</tr>
<tr>
<td>Oil</td>
<td>X</td>
<td>2Y or 200 hours of operation**</td>
</tr>
<tr>
<td>Oil filter</td>
<td>X</td>
<td>2Y or 200 hours of operation**</td>
</tr>
<tr>
<td><strong>Cooling</strong></td>
<td></td>
<td>W</td>
</tr>
<tr>
<td>Enclosure louvers</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Battery</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remove corrosion, ensure dryness</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Clean and tighten battery terminals</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Check charge state</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Electrolyte level (unsealed batteries only)*</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Engine and Mounting</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Air cleaner</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Spark plug(s)</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Valve Clearance</td>
<td>X</td>
<td>500 hours***</td>
</tr>
<tr>
<td><strong>General Condition</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vibration, Noise, Leakage*</td>
<td>X</td>
<td>M</td>
</tr>
<tr>
<td><strong>Complete Tune-Up</strong></td>
<td>To be completed by a Dealer</td>
<td>2Y or 200 hours</td>
</tr>
</tbody>
</table>

* Contact the nearest Dealer for assistance if necessary.
** Change oil and filter after the first 25 hours of operation. Continue to check at intervals of 200 hours or 2 years, whichever occurs first. Severe duty oil drain intervals: In cold weather conditions (ambient below 40°F/4.4°C) change engine oil and filter every year or 100 hours of operation to prevent accumulation of water in the oil. If the unit will be operated continuously in hot ambient conditions (ambient above 85°F/29.4°C) or operation in an extremely dusty or dirty environment change the engine oil and filter every year or 100 hours of operation to prevent oil breakdown.
*** Check valve clearance after the first 25 hours of operation. Continue to check at intervals of 400 hours.
### 4.2.1 — Maintenance Log

1. Battery inspection and charge check (recommended every year (1) for the life of the battery)
   
   NOTE: Check electrolyte level (unsealed batteries only) every 6 months.

   Dates Performed:

<table>
<thead>
<tr>
<th>Date 1</th>
<th>Date 2</th>
<th>Date 3</th>
<th>Date 4</th>
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</table>

2. Oil, oil filter and air filter replacement (recommended after the first 25 hours after installation and every 200 hours or 2 years, whichever occurs first) NOTE: Spark plug replacement (recommended every 4 years or 400 hours, whichever occurs first).

   Dates Performed:

<table>
<thead>
<tr>
<th>Date 1</th>
<th>Date 2</th>
<th>Date 3</th>
<th>Date 4</th>
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</table>

3. Valve Adjustment (recommended after the first 25 hours of operation and then after every 400 hours of operation)

   Dates Performed:

<table>
<thead>
<tr>
<th>Date 1</th>
<th>Date 2</th>
<th>Date 3</th>
<th>Date 4</th>
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</table>

### 4.3 — Checking Engine Oil Level

When power outages necessitate running the generator for extended periods, the oil level should be checked daily. To check the engine oil level:

1. If the generator is running during a utility outage, first turn OFF all associated loads running in the residence using the electrical panel's main disconnect. Then, turn the generator's Main Circuit Breaker to the OFF position.

2. Press the Control Panel OFF button. Wait 5 minutes.

3. Remove the dipstick and wipe it dry with a clean cloth.

4. Completely insert the dipstick and again remove it.

5. Observe the oil level. The level should be at the “Full” mark on the dipstick.

6. If necessary, remove the oil fill cap and add oil to the engine until the level reaches the “Full” mark and reinsert the dipstick and fill cap.

7. Press the Control Panel AUTO button.

8. If the generator was running during a utility outage, first turn the Main Circuit Breaker to the ON position. Then, turn ON the needed loads in the residence.

   Never operate the engine with the oil level below the “Add” mark on the dipstick. Doing so could damage the engine.

   💥

   Hot oil may cause burns. Avoid prolonged or repeated skin exposure with used oil. Thoroughly wash exposed areas with soap.

   💥
4.3.1— Engine Oil Recommendations

To maintain the warranty, genuine Generac replacement parts MUST be used, including Generac oil kits (which include an oil and air filter). Generac oil kits can be obtained through an Authorized Dealer or purchased on-line. To purchase on-line, access the maintenance kits page through www.generac.com or directly at shop.generac.com. Follow the prompts to enter delivery information and complete the purchase.

All Generac oil kits meet minimum American Petroleum Institute (API) Service Class SJ, SL, or better. Use no special additives. Select the appropriate viscosity oil grade according to the expected operating temperature. Synthetic oil also can be used in the appropriate weight as standard.

![Figure 4-1: Recommended Oil Based on Temperature](image)

- SAE 30 above 32º F (0º C)
- 10W 30 between 40º and -10º F (4º and -23º C)
- Synthetic 5W 30 for all temperature ranges

Any attempt to crank or start the engine before it has been properly serviced with the recommended oil may result in an engine failure.

4.3.2— Changing the Oil and Oil Filter

1. Start the engine by pressing the MANUAL button on the control panel and allow the engine to run until it is thoroughly warmed up. Then, press the Control Panel OFF button to shut down the engine.
2. A few minutes after the engine shuts OFF, when it has cooled slightly, lift the lid and remove the front panel. Pull the oil drain hose free of its retaining clip. Remove the cap from the hose and drain the oil into a suitable container.
3. After the oil has drained, replace the cap onto the end of the oil drain hose. Reposition and secure the hose with the retaining clip.
4. With the oil drained, remove the old oil filter by turning it counterclockwise. For filter location, see Figure 4-2.
5. Apply a light coating of clean engine oil to the gasket of the new filter.
6. Screw the new filter on by hand until its gasket lightly contacts the oil filter adapter. Then, tighten the filter an additional 3/4 to one full turn.
7. Refill the engine with the proper recommended oil. For recommended oil, see Figure 4-1.
8. Start the engine, run for 1 minute, and check for leaks.
9. Shutdown the engine and recheck the oil level. Add oil as needed. DO NOT OVER FILL.
10. Re-insert dipstick and/or reattach fill cap.
11. Press the Control Panel AUTO button.
12. Dispose of the used oil and filter at a proper collection center.
4.4 — Changing the Engine Air Cleaner

1. With the generator shut down, lift the lid and remove the front panel.
2. Remove the cover clips and air cleaner cover (11-20kW), or disengage the wire clip and open the air cleaner access door (8kW).
3. Pull out the old air filter and discard.
4. Thoroughly clean the air cleaner enclosure of any dust or debris.
5. Install a new air cleaner.
6. Install the air cleaner cover and cover clips (11-20kW), or close the air cleaner access door and engage the wire clip (8kW).

4.5 — Spark Plugs

Reset the spark plug(s) gap or replace the spark plug(s) as necessary:

1. With the generator shut down, lift the lid and remove the front panel.
2. Clean the area around the base of the spark plug(s) to keep dirt and debris out of the engine.
3. Remove the spark plug(s) and check the condition. Install a new plug(s) if the old one is worn or if reuse is questionable.
4. Clean the plug(s) by scraping or washing with a wire brush and commercial solvent. Do not blast the plug(s) to clean.
5. Check the spark plug gap using a wire feeler gauge. See Figure 4-3. Adjust the gap by carefully bending the ground electrode to:
   - For 8, 11, and 20kW units - 0.76 mm (0.030 inch)
   - For 13, 14, 15, 16, 17kW units - 1.02 mm (0.040 inch)
4.6 — Valve Lash Adjustment

After the first 25 hours of operation and then at every 400 hour interval afterwards, check the valve clearance. Adjust if necessary.

Important: Please contact the Dealer for service assistance. This is a very important step to ensure longest life for the engine.

To check valve clearance:

• The engine should be cool before checking. If valve clearance is 0.002" - 0.004" (0.05 - 0.1mm), adjustment is not needed.
• Remove spark plug wires and position wires away from plugs.
• Remove spark plugs.
• Make sure the piston is at Top Dead Center (TDC) of its compression stroke (both valves closed). To get the piston at TDC, remove the intake screen at the front of the engine to gain access to the flywheel nut. Use a large socket and socket wrench to rotate the nut and hence the engine in a clockwise direction. While watching the piston through the spark plug hole. The piston should move up and down. The piston is at TDC when it is at its highest point of travel.

To adjust valve clearance (see Figure 4-4):

• Make sure the engine is at 60° to 80° F (16° to 27° C).
• Make sure that the spark plug wire is removed from the spark plug and out of the way.
• Remove the four screws attaching the valve cover.
• Loosen the rocker jam nut. Using a 10mm Allen wrench (530cc engine) or a 13mm Allen wrench (410cc, 990cc and 999cc engines), turn the pivot ball stud while checking clearance between the rocker arm and the valve stem with a feeler gauge. Correct clearance is 0.002-0.004 inch (0.05-0.1 mm).

NOTE: Hold the rocker arm jam nut in place as the pivot ball stud is turned.

• When valve clearance is correct, hold the pivot ball stud in place with the Allen wrench and tighten the rocker arm jam nut. Tighten the jam nut to 174 in-lbs. (19.68 N-m) torque. After tightening the jam nut, recheck valve clearance to make sure it did not change.
• Install new valve cover gasket.
• Re-attach the valve cover.

NOTE: Start all four screws before tightening or it will not be possible to get all the screws in place. Make sure the valve cover gasket is in place.

• Install spark plugs.
• Re-attach the spark plug wire to the spark plug.
• Repeat the process for the other cylinder, if necessary.
4.7 — Battery Maintenance

The battery should be regularly inspected per the Service Schedule:

1. With the generator shut down, lift the lid and remove the front panel.
2. Inspect the battery posts and cables for tightness and corrosion. Tighten and clean as necessary.
3. Check the battery fluid level of unsealed batteries, and if necessary, fill with distilled water only. DO NOT use tap water. Also, have the Dealer or a qualified Service Technician check the state of charge and condition.

⚠️ DANGER!

Do not dispose of the battery by incineration. The battery is capable of exploding.

A battery presents a risk of electrical shock and high short circuit current. Strictly observe the following precautions when working on batteries:

- Remove the 7.5 Amp fuse from the generator control panel.
- Remove all jewelry—watches, rings, metal objects, etc.
- Use tools with insulated handles.
- Wear rubber gloves and boots.
- Do not lay tools or metallic objects on top of the battery.
- Disconnect the charging source prior to connecting or disconnecting battery terminals.
WARNING!

Do not open or mutilate the battery. Released electrolyte has been known to be harmful to the skin and eyes, and to be toxic. The electrolyte is a dilute sulfuric acid that is harmful to the skin and eyes. It is electrically conductive and corrosive. Strictly observe the following precautions:

- Wear full eye protection and protective clothing.
- Where electrolyte contacts the skin, wash it off immediately with water.
- Where electrolyte contacts the eyes, flush thoroughly and immediately with water and seek medical attention.
- Wash down spilled electrolyte with an aid neutralizing agent. A common practice is to use a solution of 1 pound (500 grams) bicarbonate of soda to 1 gallon (4 liters) of water. The bicarbonate of soda solution is to be added until the evidence of reaction (foaming) has ceased. The resulting liquid is to be flushed with water and the area dried.

Lead-acid batteries present a risk of fire because they generate hydrogen gas. Strictly observe the following precautions:

- DO NOT smoke when near the battery.
- DO NOT cause flame or spark in the battery area.
- Discharge static electricity from the body before touching the battery by first touching a grounded metal surface.

Be sure the utility power supply is turned off and the 7.5 Amp fuse is removed from the generator Control Panel, or sparking may occur at the battery posts as the cables are attached and cause an explosion.

4.8 — Attention After Submersion

If the generator has been submerged in water, it MUST NOT be started and operated. Following any submersion in water, have a Dealer thoroughly clean, dry, and inspect the generator. If the structure (home) has been flooded, it should be inspected by a certified electrician to ensure there won’t be any electrical problems during generator operation or when utility power is returned.

4.9 — Corrosion Protection

Periodically wash and wax the enclosure using automotive type products. Frequent washing is recommended in salt water/coastal areas. Spray engine linkages with a light oil such as WD-40.

4.10 — Out of Service Procedure

4.10.1— Removal From Service

If the generator cannot be exercised every 7 days and will be out of service longer than 90 days, prepare the generator for storage:

1. Start the engine and let it warm up.
2. Close the fuel shutoff valve in the fuel supply line and allow the unit to shut down.
3. Once the unit has shut down, set the generator’s Main Circuit Breaker (Generator Disconnect) to its OFF (OPEN) position.
4. Turn off the utility power to the transfer switch.
5. Remove the 7.5 Amp fuse from the generator’s Control Panel.
6. Disconnect the battery cables. Remove negative cable first.
7. Remove battery charger AC input T1/Neutral cable (has white sleeve) at controller.
8. While the engine is still warm, drain the oil completely, and then refill the crankcase with oil.
9. Attach a tag to the engine indicating the viscosity and classification of the new oil in the crankcase.
10. Remove the spark plug(s) and spray a fogging agent into the spark plug(s)’ threaded openings. Reinstall and tighten the spark plug(s).
11. Remove the battery and store it in a cool, dry room on a wooden board. Never store the battery on any concrete or earthen floor.

12. Clean and wipe down the entire generator.

4.10.2— Return to Service

To return the unit to service after storage:

1. Verify that utility power is turned off.
2. Check the tag on the engine for oil viscosity and classification. If necessary, drain and refill with proper oil.
3. Check the state of the battery. Fill all cells of unsealed batteries to the proper level with distilled water. DO NOT use tap water. Recharge the battery to 100% state of charge. If defective, replace the battery.
4. Clean and wipe down the entire generator.
5. Make sure the 7.5 Amp fuse is removed from the generator Control Panel.
6. Reconnect the battery. Observe battery polarity. Damage may occur if the battery is connected incorrectly. Install positive cable first.
7. Reconnect the battery charger AC input T1/Neutral cable (has white sleeve) at controller.
8. Open the fuel shutoff valve.
9. Insert the 7.5 Amp fuse into the generator Control Panel.
10. Start the unit by pressing the MANUAL button. Allow the unit to warm up for a few minutes.
11. Stop the unit by pressing the Control Panel OFF button.
12. Turn on the utility power to the transfer switch.
13. Set the Control Panel to AUTO.

The generator is ready for service.

NOTE: When a battery is dead or has been disconnected, the exercise timer and current date and time must be reset.
Section 5  Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>The engine will not crank.</td>
<td>1. Fuse blown.</td>
<td>1. Correct short circuit condition by replacing 7.5 Amp fuse in generator control panel.</td>
</tr>
<tr>
<td></td>
<td>2. Loose, corroded or defective battery cables.</td>
<td>2. Tighten, clean or replace as necessary.*</td>
</tr>
<tr>
<td></td>
<td>3. Defective starter contact.</td>
<td>3. *See #2.</td>
</tr>
<tr>
<td></td>
<td>5. Dead Battery.</td>
<td>5. Charge or replace battery.</td>
</tr>
<tr>
<td>The engine cranks but will not start.</td>
<td>1. Out of fuel.</td>
<td>1. Replenish fuel/Turn on fuel valve.</td>
</tr>
<tr>
<td></td>
<td>2. Defective fuel solenoid (FS).</td>
<td>2. *</td>
</tr>
<tr>
<td></td>
<td>3. Open #14 wire from engine control board.</td>
<td>3. Repair wiring.</td>
</tr>
<tr>
<td></td>
<td>4. Defective spark plug(s).</td>
<td>4. Clean, re-gap or replace plug(s).</td>
</tr>
<tr>
<td></td>
<td>5. Valve lash out of adjustment.</td>
<td>5. Reset valve lash.</td>
</tr>
<tr>
<td>The engine starts hard and runs rough.</td>
<td>1. Air cleaner plugged or damaged.</td>
<td>1. Check/replace air cleaner.</td>
</tr>
<tr>
<td></td>
<td>2. Defective spark plug(s).</td>
<td>2. Clean, re-gap or replace plug(s).</td>
</tr>
<tr>
<td></td>
<td>3. Fuel pressure incorrect.</td>
<td>3. Confirm fuel pressure to regulator is 10-12” water column (19-22mm mercury) for LP, and 3.5-7” water column (7-13mm mercury) for natural gas.</td>
</tr>
<tr>
<td>The generator is set to OFF, but the engine continues to run.</td>
<td>1. Controller wired incorrectly</td>
<td>1. Repair wiring or replace controller.</td>
</tr>
<tr>
<td></td>
<td>2. Defective control board.</td>
<td>2. *</td>
</tr>
<tr>
<td>There is no AC output from the generator.</td>
<td>1. Main line circuit breaker is in the OFF (or OPEN) position.</td>
<td>1. Reset circuit breaker to ON (or CLOSED).</td>
</tr>
<tr>
<td></td>
<td>2. Generator internal failure.</td>
<td>2. *</td>
</tr>
<tr>
<td>There is no transfer to standby after utility source failure.</td>
<td>1. Main line circuit breaker is in the OFF (or OPEN) position.</td>
<td>1. Reset circuit breaker to ON (or CLOSED) position.</td>
</tr>
<tr>
<td></td>
<td>2. Defective transfer switch coil.</td>
<td>2. *</td>
</tr>
<tr>
<td></td>
<td>3. Defective transfer relay.</td>
<td>3. *</td>
</tr>
<tr>
<td></td>
<td>4. Transfer relay circuit open.</td>
<td>4. *</td>
</tr>
<tr>
<td></td>
<td>5. Defective control logic board</td>
<td>5. *</td>
</tr>
<tr>
<td>Unit consumes large amounts of oil.</td>
<td>1. Engine over filled with oil.</td>
<td>1. Adjust oil to proper level.</td>
</tr>
<tr>
<td></td>
<td>2. Engine breather defective.</td>
<td>2. *</td>
</tr>
<tr>
<td></td>
<td>3. Improper type or viscosity of oil.</td>
<td>3. See “Engine Oil Recommendations”.</td>
</tr>
<tr>
<td></td>
<td>4. Damaged gasket, seal or hose.</td>
<td>4. Check for oil leaks.</td>
</tr>
</tbody>
</table>

*Contact an Authorized Service Dealer for assistance.
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## Section 6 Quick Reference Guide

<table>
<thead>
<tr>
<th>Problem</th>
<th>LED</th>
<th>Things to Check</th>
<th>Active Alarm</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit running in AUTO but no power in house.</td>
<td>GREEN</td>
<td>Check MLCB.</td>
<td>NONE</td>
<td>Check MLCB. Contact servicing dealer if MLCB is in the ON position.</td>
</tr>
<tr>
<td>Unit shuts down during operation.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>HIGH TEMPERATURE</td>
<td>Check ventilation around the intake, exhaust and rear of generator. Contact serving dealer if no obstruction is found.</td>
</tr>
<tr>
<td>Unit shuts down during operation.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>OVERLOAD REMOVE LOAD</td>
<td>Clear alarm and remove household loads from the generator. Put back in AUTO and restart.</td>
</tr>
<tr>
<td>Unit was running and shuts down, attempts to restart.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>RPM SENSE LOSS</td>
<td>Clear alarm and remove household loads from the generator. Put back in AUTO and restart. If problem returns, contact servicing dealer to investigate possible fuel issue.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>NONE</td>
<td>See if screen says unit not activated.</td>
<td>NOT ACTIVATED</td>
<td>Refer to activation section in Owner’s Manual.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>GREEN</td>
<td>Check screen for start delay countdown.</td>
<td>None</td>
<td>If the start up delay is greater than expected, contact servicing dealer to adjust from 2 to 1500 seconds.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>LOW OIL PRESSURE</td>
<td>Check oil level. Add oil per Owner’s Manual. Contact servicing dealer if oil level is correct.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>RPM SENSE LOSS</td>
<td>Check fuel line shutoff valve is in the ON position. Clear alarm. Attempt to start the unit in MANUAL. If it does not start or starts and runs rough, contact servicing dealer.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>OVERCRANK</td>
<td>Check fuel line shutoff valve is in the ON position. Clear alarm. Attempt to start the unit in MANUAL. If it does not start or starts and runs rough, contact servicing dealer.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>LOW VOLTS REMOVE LOAD</td>
<td>Clear alarm and remove household loads from the generator. Put back in AUTO and restart.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>FUSE PROBLEM</td>
<td>Check ATO 7.5 amp fuse. Replace with same type fuse if bad. Contact servicing dealer if fuse is good.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>OVERSPEED</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>UNDER VOLTAGE</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>UNDERSPEED</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Problem</td>
<td>LED</td>
<td>Things to Check</td>
<td>Active Alarm</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>-------</td>
<td>-----------------</td>
<td>----------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>STEPPER OVERCURRENT</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>MISWIRE</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Unit will not start in AUTO with utility loss.</td>
<td>RED</td>
<td>Check the LEDs/Screen for alarms.</td>
<td>OVERVOLTAGE</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Yellow LED illuminated in any state.</td>
<td>YELLOW</td>
<td>Check screen for additional information.</td>
<td>LOW BATTERY</td>
<td>Clear alarm. From the MAIN menu on the control panel, navigate to the BATTERY MENU. Contact servicing dealer if battery is GOOD. Replace battery if CHECK BATTERY is displayed.</td>
</tr>
<tr>
<td>Yellow LED illuminated in any state.</td>
<td>YELLOW</td>
<td>Check screen for additional information.</td>
<td>BATTERY PROBLEM</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Yellow LED illuminated in any state.</td>
<td>YELLOW</td>
<td>Check screen for additional information.</td>
<td>CHARGER WARNING</td>
<td>Contact servicing dealer.</td>
</tr>
<tr>
<td>Yellow LED illuminated in any state.</td>
<td>YELLOW</td>
<td>Check screen for additional information.</td>
<td>SERVICE A</td>
<td>Perform SERVICE A maintenance; press ENTER to clear.</td>
</tr>
<tr>
<td>Yellow LED illuminated in any state.</td>
<td>YELLOW</td>
<td>Check screen for additional information.</td>
<td>SERVICE B</td>
<td>Perform SERVICE B maintenance; press ENTER to clear.</td>
</tr>
<tr>
<td>Yellow LED illuminated in any state.</td>
<td>YELLOW</td>
<td>Check screen for additional information.</td>
<td>Inspect Battery</td>
<td>Inspect battery; press ENTER to clear.</td>
</tr>
</tbody>
</table>
U.S. EPA EMISSION CONTROL WARRANTY STATEMENT
YOUR WARRANTY RIGHTS AND OBLIGATIONS

The United States Environmental Protection Agency (EPA) and Generac Power Systems, Inc. (Generac) are pleased to explain the Emission Control System Warranty (ECS Warranty) on your new 2011 and later equipment. New equipment that use small spark-ignited engines must be designed, built, and equipped to meet stringent anti-smog standards for the federal government. Generac will warrant the emission control system on your equipment for the period of time listed below provided there has been no abuse, neglect, unapproved modification or improper maintenance of your equipment. The emission control system on this equipment includes all components whose failure would increase the emissions of any regulated pollutant. These components are listed in the Emissions Information section of this manual.

MANUFACTURER’S WARRANTY COVERAGE:
This ECS Warranty is valid for two years, or for the same period as specified in the Generac Limited Warranty, whichever is longer. For equipment with hour meters, the warranty period is a number of hours equal to half the Useful Life to which the equipment is certified, or the warranty period specified above in years, whichever is less. The Useful Life can be found on the Emission Control Label on the engine. If, during such warranty period, any emission-related part on your equipment is found to be defective in materials or workmanship, repairs or replacement will be performed by a Generac Authorized Warranty Service Dealer.

OWNER’S WARRANTY RESPONSIBILITIES:
As the equipment owner, you are responsible for the completion of all required maintenance as listed in your factory supplied Owner's Manual. For warranty purposes, Generac recommends that you retain all receipts covering maintenance on your generator, but Generac cannot deny warranty solely due to the lack of receipts. These responsibilities and the coverage provided by this warranty apply to all subsequent purchasers/owners of the engine.

You should be aware that Generac may deny any and/or all warranty coverage or responsibility if your equipment, or a part/component thereof, has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

You are responsible for contacting a Generac Authorized Warranty Dealer as soon as a problem occurs. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

Warranty service can be arranged by contacting either your selling dealer or a Generac Authorized Warranty Service Dealer. To locate the Generac Authorized Warranty Service Dealer nearest you, call our toll free number below, or email emissions@generac.com.

1-800-333-1322

IMPORTANT NOTE: This warranty statement explains your rights and obligations under the Emission Control System Warranty, which is provided to you by Generac pursuant to federal law. See also the “Generac Limited Warranties for Generac Power Systems, Inc.,” which is enclosed herewith on a separate sheet, also provided to you by Generac. Note that this warranty shall not apply to any incidental, consequential or indirect damages caused by defects in materials or workmanship or any delay in repair or replacement of the defective part(s). This warranty is in place of all other warranties, expressed or implied. Specifically, Generac makes no other warranties as to the merchantability or fitness for a particular purpose. Any implied warranties which are allowed by law, shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

The ECS Warranty applies only to the emission control system of your new equipment. Both the ECS Warranty and the Generac Warranty describe important rights and obligations with respect to your new engine.

Warranty service can be performed only by a Generac Authorized Warranty Service Facility. When requesting warranty service, evidence must be presented showing the date of the sale to the original purchaser/owner.

If you have any questions regarding your warranty rights and responsibilities, you should contact Generac at the following address:

ATTENTION WARRANTY DEPARTMENT
GENERAC POWER SYSTEMS, INC.
P.O. BOX 8 • WAUKESHA, WI 53187

Part 1 of 2
EMISSION CONTROL SYSTEM WARRANTY

Emission Control System Warranty (ECS Warranty) for equipment using small spark-ignited engines:

(a) Applicability: This warranty shall apply to equipment that uses small off-road engines. The ECS Warranty period shall begin on the date the new equipment is purchased by/delivered to its original, end-use purchaser/owner and shall continue for the lesser of:
   (1) The period of time specified in the Generac Limited Warranty enclosed herewith, but not less than 24 months, or
   (2) For engines equipped with hour meters, a number of operating hours equal to half of the engine’s useful life. The useful life is specified on the Emissions Control Label on the engine.

(b) General Emissions Warranty Coverage: Generac warrants to the original, end-use purchaser/owner of the new engine or equipment and to each subsequent purchaser/owner that the ECS when installed was:
   (1) Designed, built and equipped so as to conform with all applicable regulations; and
   (2) Free from defects in materials and workmanship which cause the failure of a warranted part at any time during the ECS Warranty Period.

(c) The warranty on emissions-related parts will be interpreted as follows:
   (1) Any warranted part that is not scheduled for replacement as required maintenance in the Owner’s Manual shall be warranted for the ECS Warranty Period. If any such part fails during the ECS Warranty Period, it shall be repaired or replaced by Generac according to Subsection (4) below. Any such part repaired or replaced under the ECS Warranty shall be warranted for the remainder of the ECS Warranty Period.
   (2) Any warranted part that is scheduled only for regular inspection as specified in the Owner’s Manual shall be warranted for the ECS Warranty Period. A statement in the Owner’s Manual to the effect of “repair or replace as necessary” shall not reduce the ECS Warranty Period. Any such part repaired or replaced under the ECS Warranty shall be warranted for the remainder of the ECS Warranty Period.
   (3) Any warranted part that is scheduled for replacement as required maintenance in the Owner’s Manual shall be warranted for the period of time prior to first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part shall be repaired or replaced by Generac according to Subsection (4) below. Any such emissions-related part repaired or replaced under the ECS warranty shall be warranted for the remainder of the period prior to the first scheduled replacement point for that part.
   (4) Repair or replacement of any warranted, emissions-related part under this ECS Warranty shall be performed at no charge to the owner at a Generac Authorized Warranty Service Facility.
   (5) Notwithstanding the provisions of subsection (4) above, warranty services or repairs must be provided at Generac Authorized Service Facilities.
   (6) When the engine is inspected by a Generac Authorized Warranty Service Facility, the purchaser/owner shall not be held responsible for diagnostic costs if the repair is deemed warrantable.
   (7) Throughout the ECS Warranty Period, Generac shall maintain a supply of warranted emission-related parts sufficient to meet the expected demand for such parts.
   (8) Any Generac authorized and approved emission-related replacement parts may be used in the performance of any ECS Warranty maintenance or repairs and will be provided without charge to the purchaser/owner. Such use shall not reduce Generac’s ECS Warranty obligations.
   (9) No modifications, other than those explicitly approved by Generac, may be made to the generator. Unapproved modifications void this ECS Warranty and shall be sufficient ground for disallowing an ECS Warranty claim.
   (10) Generac shall not be held liable hereunder for failures of any non-authorized replacement parts, or failures of any authorized parts caused by the use of non-authorized replacement parts.

EMISSION RELATED PARTS MAY INCLUDE THE FOLLOWING (IF EQUIPPED):

1) FUEL METERING SYSTEM
   A. CARBURETOR AND INTERNAL PARTS
   B. FUEL TANK/CAP
   C. FUEL LINES
   D. EVAPORATIVE VENT LINES
   E. REGULATOR (GASEOUS FUELS)
2) AIR INDUCTION SYSTEM
   A. INTAKE MANIFOLD
   B. AIR FILTER
3) IGNITION SYSTEM
   A. SPARK PLUGS
   B. IGNITION COILS/MODULE
4) AIR INJECTION SYSTEM
   A. PULSE AIR VALVE
5) EXHAUST SYSTEM
   A. CATALYST
   B. EXHAUST MANIFOLD
DECLARACIÓN DE GARANTÍA DEL CONTROL DE EMISIONES DE LA EPA DE LOS EE. UU. SUS DERECHOS Y OBLIGACIONES CONFORME A LA GARANTÍA

La Agencia de Protección Ambiental de los EE. UU. (EPA) y Generac Power Systems, Inc. (Generac) se complacen en explicar la Garantía del sistema de control de emisiones (Garantía del ECS) para su equipo 2011 nuevo y equipos posteriores. Los equipos nuevos que usan motores de encendido por chispa pequeños deben ser diseñados, construidos y equipados para cumplir con estrictas normas contra la contaminación del gobierno federal. Generac garantizará el sistema de control de emisiones de su equipo durante el periodo indicado a continuación siempre que no haya existido abuso, negligencia, modificación no aprobada o mantenimiento inapropiado de su equipo. El sistema de control de emisiones de este equipo incluye todos los componentes cuyo fallo aumentaría las emisiones de cualquier contaminante regulado. Estos componentes están listados en la sección de Información sobre emisiones de este manual.

COBERTURA DE GARANTÍA DEL FABRICANTE:
La Garantía del ECS es válida durante dos años, o durante el mismo período especificado en la Garantía limitada de Generac, el que sea más prolongado. Para los equipos con horómetros, el período de la garantía es un número de horas equivalente a la mitad de la vida útil para la que el equipo está certificado, o el periodo de garantía especificado anteriormente en años, el que sea menor. La vida útil se encuentra indicada en la etiqueta de control de emisiones fijada en el motor. Si, durante dicho periodo de garantía, se determina que cualquier pieza relacionada con las emisiones de su equipo tiene defectos de materiales o mano de obra, un Concesionario de servicio de garantía autorizado de Generac realizará las reparaciones o la sustitución.

RESPONSABILIDADES DEL PROPIETARIO CONFORME A LA GARANTÍA:
Como propietario del equipo, usted es responsable de completar todas las tareas de mantenimiento requerido indicadas en el Manual del propietario provisto por la fábrica. A los fines de la garantía, Generac recomienda que usted guarde todos los recibos que cubren el mantenimiento de su generador, pero Generac no podrá denegar la garantía exclusivamente debido a la falta de recibos.

Usted debe saber que Generac puede rechazar cualquiera o toda la cobertura o responsabilidad conforme a la garantía si su equipo, o una pieza/componente de este, ha fallado debido a abuso, negligencia, mantenimiento inapropiado o modificaciones no aprobadas.

Usted es responsable de ponerse en contacto con un Concesionario de garantía autorizado de Generac tan pronto como se produzca un problema. Las reparaciones de garantía se deben completar dentro de un plazo razonable, que no deberá exceder los 30 días.

Puede realizar los arreglos para el servicio de garantía poniéndose en contacto ya sea con el concesionario que hizo la venta o con un Concesionario de servicio de garantía autorizado de Generac. Para ubicar el Concesionario de servicio de garantía autorizado de Generac más cercano, llame al número de llamadas sin cargo que se indica a continuación, o envíe un mensaje de correo electrónico a emissions@generac.com.

1-800-333-1322

NOTA IMPORTANTE: Esta declaración de garantía explica sus derechos y obligaciones conforme a la Garantía del sistema de control de emisiones, que Generac le proporciona a usted conforme a la ley federal. Vea también las “Garantías limitadas de Generac para Generac Power Systems, Inc.” que se adjuntan a la presente en una hoja por separado, también proporcionadas por Generac. Tome nota de que esta garantía no se aplicará a ningún daño accesorio, emergente o indirecto causado por defectos en los materiales o mano de obra o demora en la reparación o sustitución de la(s) pieza(s) defectuosa(s). Esta garantía sustituye cualquier otra garantía, expresa o implícita. Específicamente, Generac no extiende ninguna otra garantía acerca de la comercialización o aptitud para un propósito en particular. La duración de todas las garantías implicitas permitidas por la ley, estará limitada a las condiciones de la garantía expresa estipulada en la presente. Algunos estados no permiten limitaciones de la duración de una garantía implícita; por lo tanto, la limitación precedente puede no aplicarse a usted.

La Garantía del ECS se aplica solamente al sistema de control de emisiones de su equipo nuevo. Tanto la Garantía del ECS como la Garantía de Generac describen derechos y obligaciones importantes respecto a su motor nuevo.

El servicio de garantía puede ser efectuado solamente por un Taller de servicio de garantía autorizado de Generac. Cuando solicite servicio de garantía, debe presentar pruebas que indiquen la fecha de la venta al comprador/propietario original.

Si desea formular alguna pregunta respecto de sus derechos y responsabilidades conforme a la garantía, debe ponerse en contacto con Generac en la siguiente dirección:

ATTENTION WARRANTY DEPARTMENT
GENERAC POWER SYSTEMS, INC.
P.O. BOX 8 • WAUKESHA, WI 53187

Parte 1 de 2

Nº de parte 0J3335 Rev. D 10/15
Garantía

GARANTÍA DEL SISTEMA DE CONTROL DE EMISIONES

Garantía del sistema de control de emisiones (Garantía del ECS, por sus siglas en inglés) para equipos que usan motores de encendido por chispa pequeños:

(a) Aplicabilidad: Esta garantía se aplicará a los equipos que usan motores para uso fuera de carreteras pequeños. El período de la Garantía del ECS comenzará en la fecha de compra/entrega a su comprador/propietario original y usuario final y continuará hasta que transcurra lo primero de lo siguiente:
   (1) El período especificado en la Garantía limitada de Generac adjunta, pero no menos de 24 meses, o
   (2) Para los motores equipados con horómetros, un número de horas de funcionamiento equivalente a la mitad de la vida útil del motor. La vida útil se especifica en la Etiqueta de control de emisiones fijada en el motor.

(b) Cobertura general de la garantía de emisiones: Generac garantiza al comprador/propietario original y usuario final del motor o equipo nuevo y a cada comprador/propietario subsiguiente que el ECS, en el momento de la instalación, estaba:
   (1) Diseñado, construido y equipado de manera de cumplir todos los reglamentos aplicables; y
   (2) Libre de defectos de materiales y mano de obra que causan fallos de una pieza garantizada en cualquier momento durante el período de vigencia de la Garantía del ECS.

(c) La garantía de las piezas relacionadas con las emisiones se interpretará como sigue:
   (1) Toda pieza garantizada que no tenga una sustitución programada como mantenimiento requerido en el Manual del propietario estará garantizada durante el período de vigencia de la Garantía del ECS. Cualquiera de dichas piezas que falle durante el período de vigencia de la Garantía del ECS será reparada o sustituida por Generac conforme a la Subsección (4) a continuación. Cualquiera de dichas piezas reparadas o sustituidas conforme a la Garantía del ECS estarán garantizadas durante el plazo restante del período de vigencia de la Garantía del ECS.
   (2) Toda pieza garantizada que tenga programada solamente una inspección regular como se especifica en el Manual del propietario estará garantizada durante el período de vigencia de la Garantía del ECS. Una afirmación del Manual del propietario que indique “reparar o sustituir según sea necesario” no reducirá el período de vigencia de la Garantía del ECS. Cualquiera de dichas piezas reparadas o sustituidas conforme a la Garantía del ECS estarán garantizadas durante el plazo restante del período de vigencia de la Garantía del ECS.
   (3) Toda pieza garantizada que no tenga una sustitución programada como mantenimiento requerido en el Manual del propietario estará garantizada durante el período anterior al primer punto de sustitución programada para dicha pieza. Si la pieza falla antes de la primera sustitución programada, la pieza será reparada o sustituida por Generac conforme a la Subsección (4) a continuación. Todas las piezas relacionadas con las emisiones reparadas o sustituidas conforme a la garantía del ECS estarán garantizadas durante el resto del período anterior al primer punto de sustitución programada para dicha pieza.
   (4) La reparación o sustitución de cualquier pieza relacionada con las emisiones garantizada conforme a esta Garantía del ECS será efectuada sin cargo para el propietario en un Taller de servicio de garantía autorizado de Generac.
   (5) Independientemente de las disposiciones de la subsección (4) anterior, los servicios o reparaciones de garantía deberán ser proporcionados en Talleres de servicio autorizados de Generac.
   (6) Cuando el motor sea inspeccionado por un Taller de servicio de garantía autorizado de Generac, el comprador/propietario no será responsable de los costes de diagnostico si la reparación se considera cubierta por la garantía.
   (7) Durante todo el período de vigencia de la Garantía del ECS, Generac mantendrá existencias de piezas relacionadas con las emisiones garantizadas suficientes para satisfacer la demanda esperada de tales piezas.
   (8) Todas las piezas de repuesto relacionadas con las emisiones autorizadas y aprobadas por Generac se podrán utilizar para efectuar mantenimiento o reparaciones cubiertas por la Garantía del ECS y se proporcionarán sin cargo para el comprador/propietario. Dicho uso no reducirá las obligaciones de Generac respecto de la Garantía del ECS.
   (9) No se podrán hacer modificaciones al generador diferentes de aquellas aprobadas explícitamente por Generac. Las modificaciones no aprobadas anulan esta Garantía del ECS y serán motivo suficiente para rechazar un reclamo de Garantía del ECS.
   (10) Generac no será responsable conforme a la presente por fallos de cualesquiera piezas de repuesto no autorizadas, o los fallos de cualesquiera piezas autorizadas causados por el uso de piezas de repuesto no autorizadas.

LAS PIEZAS RELACIONADAS CON LAS EMISIONES PUEDEN INCLUIR LAS SIGUIENTES (DE TENERLAS):

1) SISTEMA DE MEDICIÓN DE COMBUSTIBLE
   A. CARBURADOR Y PIEZAS INTERNAS
   B. TANQUE/TAPA DE COMBUSTIBLE
   C. TUBERÍAS DE COMBUSTIBLE
   D. TUBERÍAS DE VENTILACIÓN DE EVAPORACIÓN
   E. REGULADOR (COMBUSTIBLES GASEOSOS)

2) SISTEMA DE INDUCCIÓN DE AIRE
   A. COLECTOR DE ADMISIÓN
   B. FILTRO DE AIRE

3) SISTEMA DE ENCENDIDO
   A. BUJÍAS
   B. BOBINAS/MÓDULO DE ENCENDIDO

4) SISTEMA DE INYECCIÓN DE AIRE
   A. VÁLVULA DE AIRE POR IMPULSOS

5) SISTEMA DE ESCAPE
   A. CATALIZADOR
   B. COLECTOR DE ESCAPE
ÉNONCÉ DE LA GARANTIE EPA AMÉRICaine DU CONTRÔLE DES ÉMISSIONS VOS DROITS ET OBLIGATIONS DE GARANTIE

L'Agence pour la Protection de l'Environnement américaine (ci-après dénommée EPA) et la société Generac Power Systems, Inc. (ci-après dénommée Generac) sont heureux de vous expliquer ce qu'est la garantie de votre nouvel équipement 2011 et ultérieur. Le nouvel équipement utilise des petits moteurs à allumage commandé doivent être conçus, construits et équipés dans le respect des normes nationales rigoureuses en matière de pollution pour le gouvernement fédéral. Generac garantira le système de contrôle des émissions de votre appareil pour les périodes indiquées ci-après, en l'absence d'acte abusif, de négligence, de modification non approuvée ou de maintenance inadaptée de votre équipement. Le système de contrôle des émissions sur cet appareil comprend tous les composants dont la défaillance pourrait augmenter les émissions des polluants réglementés. Ces composants sont listés dans la section Informations sur les émissions de ce manuel.

COUVERTURE DE GARANTIE DU FABRICANT :
Cette garantie appareils SCE est valide pour deux ans, ou pour la même période comme indiqué dans la garantie limitée de Generac, selon la plus longue. Pour les appareil avec un compteur horaire, la période de la garantie est un nombre d'heures égal à la moitié de la durée de vie utile certifiée de l'appareil, ou la période de garantie spécifiée ci-dessus en années, selon la possibilité inférieure. La durée de vie utile peut être trouvée sur l'étiquette de contrôle des émissions sur le moteur. Si un composant ou système de votre équipement relatif aux émissions comporte une pièce défectueuse ou présente un défaut de fabrication pendant la durée de la garantie, les réparations ou remplacements de pièces seront effectués par un dépositaire d'entretien de garantie agréé par Generac.

RESPONSABILITÉS DE GARANTIE DU PROPRIÉTAIRE :
En tant que propriétaire de l'appareil, vous êtes responsable de la réalisation de toute la maintenance nécessaire telle que listée dans le manuel d'entretien qui vous a été remis par l'usine. Aux fins de la garantie, Generac vous recommande de conserver tous les reçus relatifs à la maintenance effectuée sur votre génératrice, mais Generac ne peut pas refuser la garantie uniquement en raison de la non-présentation des reçus. Vous devez cependant savoir que Generac pourra refuser tout et / ou partie de la couverture de la garantie ou de la responsabilité si votre appareil et / ou toute pièce de celle-ci ne fonctionne plus du fait d'un usage abusif, d'une négligence, d'une mauvaise maintenance ou de modifications non approuvées. Vous êtes chargé de contacter un dépositaire de garantie agréé par Generac dès qu'un problème se présente. Les réparations effectuées dans le cadre de la garantie devront être faites dans une période raisonnable, inférieure à 30 jours.

La garantie peut être organisée en contactant votre dépositaire ou un dépositaire de service de garantie agréé par Generac. Pour connaître le dépositaire de service de garantie agréé par Generac situé le plus près, appeler notre numéro ci-dessous, ou envoyer un courrier à emissions@generac.com.

1-800-333-1322

REMARQUE IMPORTANTE : Cet énoncé de garantie explique vos droits et obligations dans le cadre de la garantie du Système de Contrôle des Émissions qui vous est fournie par Generac conformément au droit de l'État fédéral. Consulter également les « Garanties limitées de Generac pour Generac Power Systems, Inc. » jointes au présent document sur un feuillet séparé, qui vous est également remis par Generac. Veuillez noter que la présente garantie ne s'applique pas aux dommages accessoires, importants ou indirects causés par des défaillances matérielles ou de fabrication, ou par tout retard de réparation ou de remplacement de la ou des pièce(s) défectueuses. La présente garantie replace toutes les autres garanties, implicites ou explicites. En particulier, Generac niéton aucune garantie de conformité ou d'usage pour un objectif particulier. Certains États et provinces ne permettent pas la limitation de la durée des garanties implicites. Toutes les garanties implicites qui sont autorisées par loi, seront limitées dans la durée selon les termes de la présente garantie. La limitation mentionnée ci-dessus pourrait donc ne pas s'appliquer à votre cas.

La garantie du SCE ne s'applique qu'au système de contrôle des émissions de votre nouvel équipement. Les garanties du SCE et de Generac décrivent les droits et obligations importantes relatives à votre nouvel équipement.

Le service de garantie ne peut être réalisé que par une entreprise de service agréée par Generac. En cas de demande du service de garantie, des preuves mentionnant la date de vente à l'acquéreur / au propriétaire d'origine doivent être présentées.

Pour toute question concernant vos droits et responsabilités de garantie, merci de contacter Generac à l'adresse suivante :

ATTENTION WARRANTY DEPARTMENT
GENERAC POWER SYSTEMS, INC.
P.O. BOX (boîte postale) 8 • WAUKESHA, WI 53187

Partie 1 de 2
GARANTIE DU SYSTÈME DE CONTRÔLE DES ÉMISSIONS

Garantie du Système de Contrôle des Émissions (garantie du SCE) pour l'équipement utilisant de petits moteurs à allumage commandé :

(a) Applicabilité : la présente garantie s'applique à l'équipement qui utilise de petits moteurs hors route. La période de la garantie du SCE commencera à la date d'achat / de livraison du nouvel équipement à son acquéreur / propriétaire d'origine, final, et durera pour moins de :

(1) La période de temps spécifiée dans la présente Garantie limitée de Generac, mais pas moins de 24 mois, ou
(2) Pour les moteurs équipés d'un compteur horaire, un certain nombre d'heures de fonctionnement égale à la moitié de la durée de vie utile du moteur. La durée de vie utile peut être indiquée sur l'étiquette de contrôle des émissions sur le moteur.

(b) Couverture générale de garantie d'émissions : Generac garantit à l'acquéreur / au propriétaire d'origine, final, du nouveau moteur ou équipement et à chacun des acquéreurs / propriétaires suivant que lorsqu'il est installé le SCE :

(1) Est conçu, construit et équipé dans le respect de toutes les réglementations applicables ; et
(2) Ne comporte aucune pièce défectueuse ni ne présente aucun défaut de fabrication à tout moment de la période de garantie du SCE.

(c) La garantie sur les pièces relatives aux émissions sera interprétée de la façon suivante :

(1) Toute pièce garantie, dont le remplacement n'est pas prévu au cours des maintenances obligatoires mentionnées dans le Manuel d'entretien sera garantie pour toute la durée de la Garantie du SCE. Si l'une de ces pièces devient défectueuse pendant la durée de la Garantie du SCE, elle sera réparée ou remplacée par Generac conformément au paragraphe (4) qui suit. Ces pièces réparées ou remplacées dans le cadre de la Garantie du SCE seront garanties pour le reste de la durée de la Garantie du SCE.

(2) Toute pièce garantie dont il est prévu une inspection régulière dans le Manuel d'entretien sera garantie pendant toute la durée de la Garantie du SCE. Toute déclaration au niveau du Manuel d'entretien et relative à l'effet de « réparation ou remplacement si nécessaire » ne réduira pas la durée de la Garantie du SCE. Ces pièces réparées ou remplacées dans le cadre de la Garantie du SCE seront garanties pour le reste de la durée de la Garantie du SCE.

(3) Toute pièce garantie, dont le remplacement est pas prévu au cours des maintenances obligatoires mentionnées dans le Manuel d'entretien sera garantie pour la période précédant la date du premier remplacement prévu. Si la pièce devient défectueuse avant le premier remplacement prévu, elle sera réparée ou remplacée par Generac, conformément au paragraphe (4) qui suit. Ces pièces relatives aux émissions réparées ou remplacées dans le cadre de la Garantie du SCE seront garanties pour le reste de la durée précédant la date de leur premier remplacement prévu.

(4) La réparation ou le remplacement de toute pièce relative aux émissions et garantie dans le cadre de la Garantie du SCE sera réalisé sans frais pour le propriétaire dans un service de garantie agréé par Generac.

(5) Nonobstant les dispositions de la sous-section (4) ci-dessus, les services ou réparations sous garantie doivent être effectués aux centres d'entretien agréés par Generac.

(6) Si le moteur est inspecté par un service de garantie agréé par Generac, les frais de diagnostic ne seront pas à la charge de l'acquéreur / du propriétaire si la réparation entre dans le cadre de la garantie.

(7) Generac est tenu, pendant la durée de la Garantie du SCE, de conserver un stock de pièces relatives aux émissions et garanties suffisant afin de répondre à la demande desdites pièces.

(8) Toute pièce de rechange relative aux émissions agréée et approuvée par Generac pourra être utilisée pour la réalisation de toute maintenance ou réparation effectuée dans le cadre de la garantie du SCE et sera fournie sans frais à la charge de l'acquéreur / du propriétaire. Cette utilisation ne réduira pas les obligations de Generac dans le cadre de la Garantie du SCE.

(9) Aucune modification, autres que celles explicitement approuvées par Generac, ne peuvent être apportées à la génératrice. Les modifications non approuvées annulent la Garantie du SCE et constituera un motif suffisant pour rejeter toute demande de bénéfice de la Garantie du SCE.

(10) Generac ne sera pas responsable des défaillances des pièces de rechange non autorisées, ou défaillance des pièces autorisées causées par l'utilisation de pièces de rechange non autorisées.

LES PIÈCES RELATIVES AUX ÉMISSIONS PEUVENT INCLURE CE QUI SUIT (LE CAS ÉCHÉANT) :

1) DISPOSITIF MESUREUR DE CARBURANT
   A. CARBURATEUR ET PIÈCES INTERNES
   B. CAPUCHON/RÉSERVOIR DE CARBURANT
   C. CANALISATIONS DE CARBURANT
   D. CANALISATION DE TUYAUX D'ÉVACUATION
   E. RÉGULATEUR (CARBURANTS GAZEUX)

2) SYSTÈME D'ADMISSION D'AIR
   A. COLLECTEUR D'ADMISSION
   B. FILTRE À AIR

3) SYSTÈME D'ALLUMAGE
   A. BOUGIES D'ALLUMAGE
   B. MODULE/BOBINES D'ALLUMAGE

4) SYSTÈME D'ADMISSION D'AIR
   A. SOUPAPE À IMPULSION D'AIR

5) SYSTÈME D'ÉCHAPPEMENT
   A. CATALYSEUR
   B. COLLECTEUR D'ÉCHAPPEMENT

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